

To validate guarantee,
affix contractor paid invoice
or materials till receipt

20 Year Guarantee Insurance Backed

Insurance

Terms & Conditions

The roof waterproofing membrane manufactured by SIG Roofing is guaranteed against material failure for a period of 20 years from the date of purchase and subject to the terms and conditions set out below.

The guarantee issued by SIG Roofing has the support of products liability insurance cover for a sum in excess of £5,000,000.

CUSTOMER OBLIGATIONS

1. The roof must be designed and installed in accordance with British Standards code of practice: BS6229 and BS8217, FIX-R. Failure to comply will invalidate this guarantee.
2. The installation of the waterproofing membrane must be undertaken by a competent person familiar with torch on roofing membranes.
3. To take all normal and prudent steps to keep the Roof in serviceable condition including adequate maintenance of gutters, outlets and the membrane in accordance with BS6229: Flat roofs with continuously supported coverings - Code of Practice and not misuse the roof or otherwise deal negligently with it. (whether by itself or by its agents, contractors, employees or invitees).

OTHER PROVISIONS

The statement of Guarantee shall be deemed to include an assurance by the 'purchaser'/distribution branch to replace all materials manufactured and marketed by SIG Roofing where the roof fails to remain watertight due to visible defects in the manufactured product as defined in the relevant European Standard.

1. This Guarantee shall not apply to damage to the Roof arising wholly or partly from one or more following causes:
 - a) perils commonly treated as insurable risks including but not limited to storms, abnormal weather conditions, lightning, fire, act of god, impact by/from aircraft, malicious damage whether or not the customer is so insured against the occurrence of such perils or
 - b) wind speeds in excess of the appropriate British Standard and/or European Design Guide or
 - c) Liability from any damage resulting from defects in or damage from any cause to the roof substrate and/or building structure or
 - d) defects in the flashing surrounding the surface covered by the Membrane
 - e) water entry from adjacent structures or from any part of the building other than the roof. Structural failures (settling or shifting of the building, movement, cracking or deflection of the deck or substrate, girders, beams, partitions or foundations) or
 - f) failure of any component of the roof supplied by others including but not limited to flashings, walkways, copings, Roof top units and equipment or
 - g) Liability for any damage caused by traffic of any nature on the roof or use of the roof as a storage area.
 - h) the Customer's failure to comply with its obligations.
2. This Guarantee does not cover incidental or consequential damage to the building contents or any part of the building other than the waterproofing cap sheet.
3. There shall be no waiver of the terms of this guarantee either where the customer is not required to comply strictly with its obligations or where the Guarantor takes steps for the customers benefit which exceed the scope of this Guarantee.
4. Notification of a leak by the Customer to the 'purchaser'/distribution branch shall be considered to be the Customer's authorisation for the Guarantor or its agent to inspect the roof and if the cause of the leak is found to be outside the scope of the Guarantee, the Guarantor reserves the right to charge the customer for the cost of the inspection.
5. Notification in writing to SIG Roofing specifying the alleged defect or defects within 5 days of discovering the defect.
6. Any repairs deemed necessary by the Guarantor during an inspection of the roof which are the fault of the Customer (or its agents, contractors, employees or invitees) must be carried out at the Customer's expense in accordance with the Guarantor's recommendations by the Guarantor's installing Contractor for the Guarantee to continue.
7. The Statement of Guarantee is conditional upon the Guarantor and purchaser having been paid in full for all materials supplied by it and to which the said Statement relates.
8. The liability under this Guarantee shall not exceed the cost of the replacement materials.

CUSTOMER RIGHTS

1. The Customer may assign the benefit of this Guarantee (but subject to all its terms) to any subsequent owner of the Roof provided that notice of such assignment and of the identity of the assignee is given to the purchaser at its local branch office within 5 days of such assignment taking place and upon receipt of written approval from the purchaser.
2. This Guarantee does not affect any relevant statutory or common law rights of the Customer but, subject to the rights, supersedes all and any other guarantees warranties or representations (in each case whether express or implied) which are inconsistent with the terms of this Guarantee.



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